ABSTRACT OF THE DISCLOSURE

An entitlement system provides for automated entitlement verification for plural vendor services provided to customers. When registering with the entitlement system, each service can specify a

5   respective entitlement-verification rule as well as a respective entitlement reconciliation procedure to be applied in the event verification fails. The entitlement system provides for asynchronous notification to a customer of a reconciliation process (specified by the respective entitlement-reconciliation procedure). If

10   reconciliation succeeds, the requested service can be performed without requiring the customer to resubmit the request. For security purposes, the verification function that determines the initial entitlement result can be behind a firewall through which it must communicate with a reconciliation function that manages the

15   reconciliation procedure.